



QUALITY POLICY

REV. **01**

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QUALITY MANAGEMENT SYSTEM

01/08/2023

SENZANI BREVETTI S.p.A., specialized in the design and manufacturing of packaging systems, has, since its inception, operated with the aim of offering its Customers products and services of the highest quality standards.

In order to improve its Quality Management System, increase satisfaction of all Customers and stakeholders, and ensure compliance with the requirements related to the systems it manufactures, SENZANI BREVETTI S.p.A. has decided to adopt increasingly advanced, comprehensive, and methodical organizational tools. The Company considers the implementation of a Quality Management System compliant with the UNI EN ISO 9001:2015 standard as an ideal and internationally recognized reference framework suited to its needs.

OBJECTIVES:

To achieve full Customer satisfaction through a flexible and efficient corporate organization, aimed at ensuring compliance with the characteristics promised to the Customer, managing risks and opportunities arising from the business context, and promoting sustainable growth and continuous improvement of the Quality Management System's effectiveness.

In particular, the following medium/long-term objectives are established:

- a)** To establish an efficient organization based on optimized and shared working methodologies and/or standards;
- b)** To ensure the production of systems/products with high quality standards that meet Customer requirements;
- c)** To guarantee compliance with the planned delivery time;
- d)** To reduce internal costs due to "non-quality" through appropriate Quality Management practices and continuous focus on improvement solutions.

Note: Detailed short- and medium-term objectives and commitments are outlined in the documentation developed during the Quality Management System review process and are expressed in the form of verifiable and, where possible, measurable targets.